From: Stayntouch Support
To: Linz DeSeno
Cc: Linz DeSeno
Subject: Re: Stayntouch Ticket #118219 - Scheduled Report Help
Date: Friday, March 8, 2024 10:37:28 AM

Hi Linz,

Please submit a feature request

Once a new feature request is submitted, out product teams are notified of this. They then review this request to see 1) if similar requests have been received, 2) the impact the request will have on all customers as it would need to be a system wide update. 3) the development effort

Based on this it is plotted onto a road map and given a priority

Regards
Shaun

To reply to this message, please visit this link:
https://stayntouch.freshdesk.com/helpdesk/tickets/118219

Please take a moment and let us know how you feel with this 10 second survey. Thanks in advance!

Have an idea to make Stayntouch better?
Please visit the Stayntouch Ideas and Feature Requests **forum**!

Keep up to date on Stayntouch Platform **Updates and Status Alerts**:
Please visit and follow our **status page**!

Shaun Winkler
Support Manager | StayNTouch
To submit a ticket: https://stayntouch.freshdesk.com/support/home
coresupport@stayntouch.com | www.stayntouch.com
7200 Wisconsin Avenue, Suite 720, Bethesda, MD 20814
Review us on Hotel Tech Report!

> On Fri, 8 Mar at 1:08 PM , Linz DeSeno <linz.deseno@ofland.com> wrote:
> Okay, got it.
>
> Can I submit a ticket or request for this feature to be added?
> How does that process work?
>
> Thanks.
>
> Linz DeSeno
> Director of Operations
> Ofland Hotels (formerly Yonder)
> --
> 9775 W Sunset Rd, Suite 104
> Las Vegas, NV 89148
> Direct - 713.487.8971
> ofland.com
>
> ---
>
> We've changed our name! Click here to learn more.

Please update your records with my new email address: linz.deseno@ofland.com

---

From: Stayntouch Support <freshdesk.ticket@stayntouch.com>
Sent: Friday, March 8, 2024 9:54 AM
To: Linz DeSeno <linz.deseno@ofland.com>
Cc: Linz DeSeno <linz.deseno@ofland.com>
Subject: Re: Stayntouch Ticket #118219 - Scheduled Report Help

Hi Linz,

Unfortunately the fields in this report are not available in the custom export option were reports can be created

The option available currently to achieve the report to show data for each year is to manually pull the report for the period, using the report under Menu -> Reports -> New Reports -> Daily Production

Regards
Shaun

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_____
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coresupport@stayntouch.com | www.stayntouch.com
7200 Wisconsin Avenue, Suite 720, Bethesda, MD 20814
Review us on Hotel Tech Report!

> On Fri, 8 Mar at 11:42 AM , Linz DeSeno <linz.deseno@ofland.com> wrote:
> Hello,
>
> Okay, so we can't currently schedule it? How can we build it the exact same?
>
> I'm looking to have this report exported for the year each morning similar to other reports we have.
>
> Thanks!
>
> Linz DeSeno
>
> Director of Operations
> Ofland Hotels (formerly Yonder)

--
9775 W Sunset Rd, Suite 104
Las Vegas, NV 89148
Direct - 713.487.8971
ofland.com

We've changed our name! Click here to learn more.
Please update your records with my new email address: linz.deseno@ofland.com

---

From: Stayntouch Support
<freshdesk.ticket@stayntouch.com>
Sent: Friday, March 8, 2024 8:40 AM
To: Linz DeSeno <linz.deseno@ofland.com>
Subject: Re: Stayntouch Ticket #118219 - Scheduled Report Help

Hi Linz,

Thanks for contacting support

Unfortunately this report schedule is not configured for date selection and only offers the frequencies as seen in the list.

The same report can be pulled for specific dates from Menu -> Reports -> New Report -> Daily Production

Regards
Shaun

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