
Booker - StayNTouch Installation Guide

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Booker / StayNTouch Integration

Thank you for your interest in integrating Booker's Platform with StayNTouch PMS using the Pure integration. This document explains how the integration works and what we need from you to succeed.

Stage 1: Contact your Pure Informatique Rep

Please read this document thoroughly and submit any questions to:
support@pure-informatique.com

Pure Informatique will set up the PMS Interface Server, which is **hosted** in our Server.

Stage 2: Grant access to StayNtouch and provide informations

- Serveur Environment (NA / EU)
- ClientID & Client Secret
- Hotel ID

Stage 3: Certification Session

Once the interface and the network have been configured, testing can begin.
During this time, network connectivity will be established and room posting will be tested.

A test room in the PMS system with posting privileges is required for the testing. Without this test room, testing cannot continue.

In addition, someone the property who has access to PMS logs must be present to verify that the amounts being posted are correct.

Payments & Items Mapping

The property needs to create a **House Account** where all the revenue will be centralized.

Number of the House Account For Spa Revenue	House Account
Spa Revenue	

For each purchase made in the Booker Platform, the interface will send the following codes to the interface. Please refill the Charge Codes :

Booker Payment type	Charge Code
Cash	
Check	
American Express	
Visa	
MasterCard	
Gift Certificate Redemption	
Deposit Applied	
Credit Account Use	
External Voucher	
ACH	
JCB	
DinersClub	
Maestro	
Discover	
BC	
HyunDai	
KEB	
KookMin	
Lotte	
Naps	
Samsung	
ShinHan	
Solo	

Electron Visa	
Delta Visa	
NH	
JEJU	
Bancomer	
Banamex	
Santander	
CMR Falabella	
Dankort	
UnionPay	

	Booker Item	Charge Code
Services	Services Miscellaneous *	
	Massages	
	Facials	
	Body Treatment	
	Advance Beauty	
	Fitness	
	Hair Care	
	Spa Life Style	
	Salon	
Products	Products Miscellaneous *	
	Body Care	
	Facial Care	
	Food	
	Spa Life Style	
Sales	Membership *	
	Series	
Prepaid	Gift Certificate *	
	Credit Account Deposit	
	Deposit taken *	

Miscellaneous	Miscellaneous Refund *	
	Gratuities Spa (Tips) *	
	Cancellation fee (No Show) *	